



OTERO COUNTY DETENTION CENTER

VISITOR'S INFORMATION

PLEASE ADDRESS ANY U. S MAIL TO: Inmate's Full Name & Housing Unit
C/O Otero County Detention Center
1958 Dr. Martin Luther King, Jr. Drive
Alamogordo, NM 88310

SENDERS: Full Name & Address
(REQUIRED)

Contact numbers at facility:

Phone # (575) 437-6420/434-2519

Specific Departments:

Ext. 14221/14243 Front Office (General Information/Records)

Only persons listed on the Inmate's Authorization List may visit. The list is completed by the inmate at the time they are processed into the facility and can not be changed.

VISITING DAYS AND HOURS FOR ADULT INMATES: Tuesdays and Wednesdays from 9:00 a.m. to 11:00 a.m. and 1:30 p.m. to 3:30 p.m. You must be signed in before 10:00 a.m. and 2:30 p.m. Saturday visitation is from 8:00 a.m. to 11:00 a.m. and 1:00 p.m. to 3:30 p.m. You must be signed in before 10:00 a.m. and 2:30 p.m. Visits on Tuesday and Wednesday will remain 15 minutes, but on Saturdays it will be 20 minute visits. Inmates are brought out only one (1) time to visit each visiting day regardless of how many visitors are present. **Cell phones are not permitted in the facility; they are to be secured in your vehicle.**

No items are accepted from visitors or through the mail, unless approved by the Detention Director or designee. All items may be bought through the Commissary Service that is provided. **You may leave money in cash or credit card form utilizing the cashier in the lobby which is open 24 hours. Business Hours are M-F from 8:00 a.m. – 4:00 p.m.** ID's are required for all credit card transactions. In order to deposit money into the resident's account you will need to have the following information: Resident's Full Name, Resident's Pin Number, and the Resident's Date of Birth in order to ensure the money is placed into the correct account. Commissary orders may be placed and amended daily however it will be distributed only once a week on Fridays. Under normal circumstance, Commissary orders are consolidated for the entire facility on Wednesday mornings and retrieved by the company for processing.

A parent or legal guardian must accompany children under the age of 18. All visitors will be required to show a valid photo ID. **Visitors will supervise their children at all times or will not be allowed to visit. Visitors dressed inappropriately will not be allowed to visit.**

Packages (anything over 9" x 12" envelopes is considered a package) are not accepted for inmates. The only exception will be if the package was pre-approved, if not approved by the Director or his/her designee, package will be returned to sender. All letters for inmates **must be mailed** into the facility. **Messages will not be passed to inmates either verbally or written.**

Otero County Prison Facility: (575) 824-4884 10 McGregor Range Road, Chaparral, NM 88081
Otero County Processing Center (ICE): (575) 824-4143 or (575) 824-0440 26 McGregor Range Road, Chaparral, NM 88081
Bailey County Detention Center: (806) 272-7619 405 West 2nd, Muleshoe, TX 79347
Inmate's Phone System-Netix/Secures 1-800-844-6591 Email: support@CorrectionalBillingServices.com

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